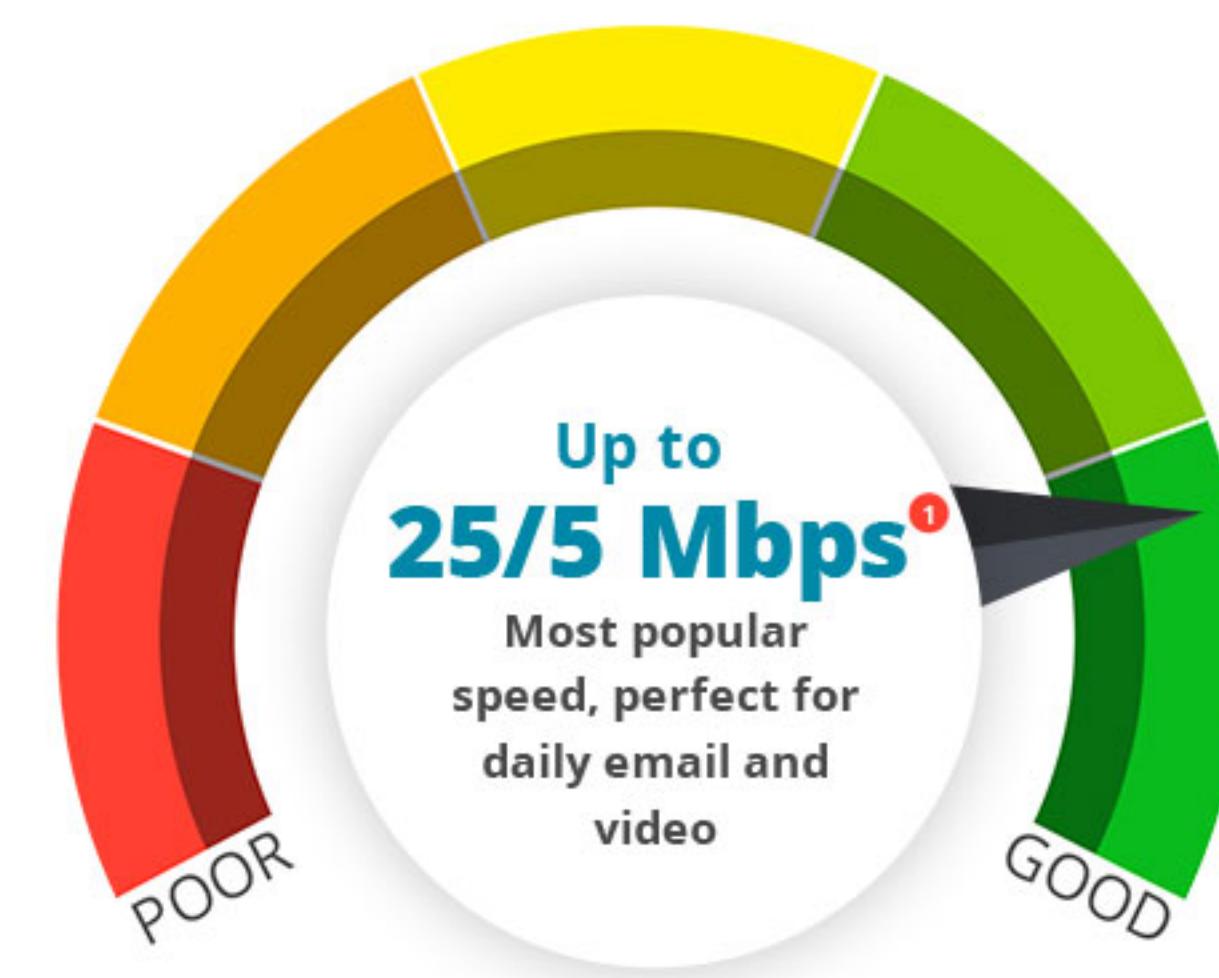
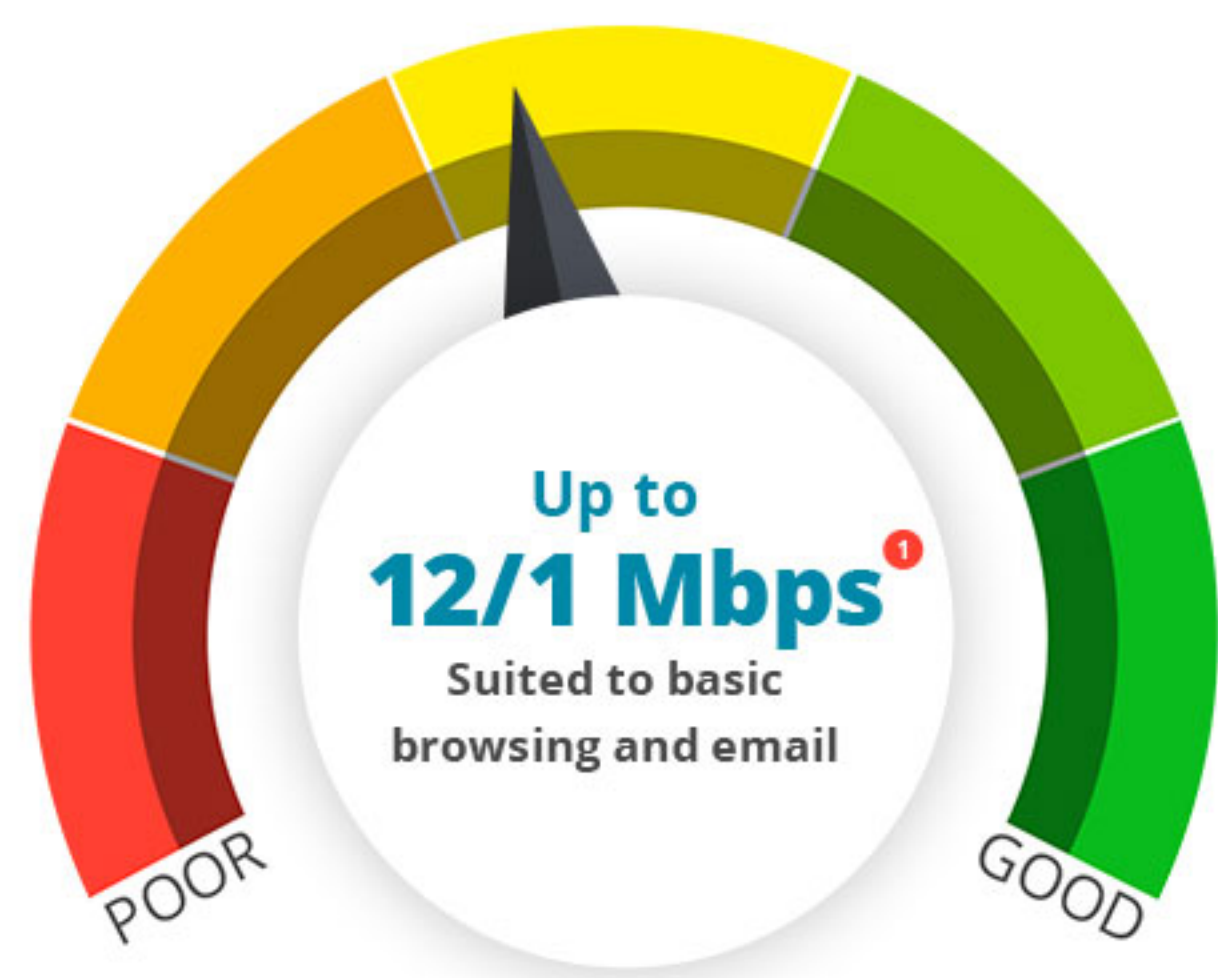


Satellite

Speed How fast?



i This is the maximum speed you can reach at any point in time on the services

All costings are based on the 12/1Mbps. If you are looking to go to the next speed tier it is an extra \$5 per month.

If your service cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan at any time.

Price How much?

Reach 20	Reach 40	Reach 70	Reach 100	Reach 150
\$35/pm	\$50/pm	\$70/pm	\$100/pm	\$115/pm
20GB peak + 30 GB bonus off peak	40GB peak + 60GB bonus off peak	70GB peak + 100GB bonus off peak	100GB peak + 150GB bonus off peak	150 GB peak + 150 GB bonus off peak
Min Cost \$30pm for no lock-in contract. \$0.70 per GB	Min Cost \$50pm for no lock-in contract. \$0.50 per GB	Min Cost \$70pm for no lock-in contract. \$0.41 per GB	Min Cost \$100pm for no lock-in contract. \$0.40 per GB	Min Cost \$115pm for no lock-in contract. \$0.38 per GB

Use What can I do with it?

Single User	1-2 Users	2-3 Users	3-4 Users	3-4 Users
Suitable for lite browsing and email	Suitable for general browsing and email	Suitable for medium home usage including daily browsing and lite entertainment	Suitable for home business or family use	Suitable for home business and entertainment including video and music streaming
<ul style="list-style-type: none"> ✓ Email + Browsing ✗ HD Video Streaming 	<ul style="list-style-type: none"> ✓ Email + Browsing ✗ HD Video Streaming 	<ul style="list-style-type: none"> ✓ Email + Browsing ✓ HD Video Streaming 	<ul style="list-style-type: none"> ✓ Email + Browsing ✓ HD Video Streaming 	<ul style="list-style-type: none"> ✓ Email + Browsing ✓ HD Video Streaming

Technical Limitations

nbn™ service will not work during power failures unless connected using FTTP and an nbn™ battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-home setup and wiring. Talk to your provider about what you can do to improve performance. For example, elevating your router above the ground may improve your speed as electrical objects such as a fridge may be acting as a damper.

The capacity of the nbn™ Sky Muster network is finite and due to this, the nbn™ has a fair use policy in place to ensure access to the network remains steady during peak hours. See the nbn™ fair use policy here for an outline of the data limitations.
https://reachnet.com.au/legal_articles/reachnet_acceptable_use_policy_satellite/

There are also factors which may impact upon the speed of the nbn satellite service such as trees, rain, sever weather or vegetation growth. See our guide for factors that may impact on nbn satellite speeds here: <https://reachnet.com.au/support-slow-satellite-speeds-what-to-do/>

Medical Alarms / Security

Before entering into a consumer contract, you should find out if any medical or security alarm services you want to use are compatible with an nbn™ service. If your medical or security alarm services are not compatible with an nbn™ service, you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.